Install the driver through Windows 10 Optional Windows Update

1. Go to **Device Manager** and right click on the unknown device and select **Update driver**.

🛃 Device Manager	_	\times
File Action View Help		
 DESKTOP-HKBPMN3 Audio inputs and outputs Batteries Biometric devices Windows Hello Face Software Device Bluetooth 		^
 Cameras Computer Disk drives Display adapters Firmware Firmware Keyboards Monitors Monitors Vetwork adapters Other devices 		
Image: Security device Update driver Image: Security device Disable device Image: Security device Uninstall device Image: Security device Uninstall device Image: Security device Scan for hardware changes Image: Security device Properties Image: Security device Properties Image: Security device Scan for hardware changes Image: Security device		v

2. Click on "Search automatically for drivers".

÷	Update Drivers - Unknown Device	×
	How do you want to search for drivers?	
	→ Search automatically for drivers Windows will search your computer for the best available driver and install it on your device.	
	→ Browse my computer for drivers Locate and install a driver manually.	
		Cancel
3.	Click on "Search for updated drivers on Windows Update".	

÷	Update Drivers - Unknown Device	^
	Windows was unable to install your Unknown Device	
	Windows could not find drivers for your device.	
	If you know the manufacturer of your device, you can visit their website and check the suppose section for downloadable drivers.	port
	\rightarrow Search for updated drivers on Windows Update	
		Close

 \sim

4. **Make sure your Windows 10 is up to date**. If not, please install all updates first or you might not see the VeriMark driver appear on the update list.

5. Click on "View optional updates".

← Settings	
命 Home	Windows Update
Find a setting	You're up to date
Update & Security	Check for updates
C Windows Update	View optional updates
曲 Delivery Optimization	Pause updates for 7 days
Windows Security	Visit Advanced options to change the pause period
→ Backup	Change active hours Currently 8:00 AM to 5:00 PM
<i>B</i> Troubleshoot	View update history See updates installed on your device
권 Recovery	Advanced options Additional update controls and settings
 ⊘ Activation 	
占 Find my device	
🖁 For developers	
篋 Windows Insider Program	
台 Device encryption	
6. Select "Synaptics Incorporated	d – Biometric ", and click on the button Download and install .
<	- 0
Optional updates Choose the updates you want and then select Download and install.	Get help
Driver updates If you have a specific problem, one of these drivers might help. Oth	rerwise, automatic updates will keep your drivers up to date.
Synaptics Incorporated - Biometric - 5.5.3534.1066	
Download and install	
7. System will show progress and	d install the driver.
← Settings	
合 Home	Windows Update
Find a setting	Updates available Last checked: Today, 5:10 PM
Update & Security	Synaptics Incorporated - Biometric - 5.5.3534.1066
. Windows Undate	Status: Installing - 0%
No Windows opdate	Pause undates for 7 days
변 Delivery Optimization	(I) Pause updates for 7 days Visit Advanced options to change the pause period
Delivery Optimization Windows Security	 Pause updates for 7 days Visit Advanced options to change the pause period Change active hours Currently 8:00 AM to 5:00 PM
 ➡ Delivery Optimization ♥ Windows Security ➡ Backup 	 Pause updates for 7 days Visit Advanced options to change the pause period Change active hours Currently 8:00 AM to 5:00 PM View update history See updates installed on your device
 ➡ Delivery Optimization ➡ Windows Security ➡ Backup ✓ Troubleshoot 	 Pause updates for 7 days Visit Advanced options to change the pause period Change active hours Currently 8:00 AM to 5:00 PM View update history See updates installed on your device Advanced options Additional update controls and settings
 ➡ Delivery Optimization ➡ Windows Security ➡ Backup ✓ Troubleshoot ➡ Recovery 	 Pause updates for 7 days Visit Advanced options to change the pause period Change active hours Currently 8:00 AM to 5:00 PM View update history See updates installed on your device Advanced options Additional update controls and settings
 ➡ Delivery Optimization ➡ Windows Security ➡ Backup ✓ Troubleshoot ➡ Recovery ✓ Activation 	 Pause updates for 7 days Visit Advanced options to change the pause period Change active hours Currently 8:00 AM to 5:00 PM View update history See updates installed on your device Advanced options Additional update controls and settings
 ➡ Delivery Optimization ➡ Windows Security ➡ Backup ✓ Troubleshoot ➡ Recovery ✓ Activation ▲ Find my device 	 Pause updates for 7 days Visit Advanced options to change the pause period Change active hours Currently 8:00 AM to 5:00 PM View update history See updates installed on your device Advanced options Additional update controls and settings
 ➡ Delivery Optimization ➡ Windows Security ➡ Backup ✓ Troubleshoot ➡ Recovery ✓ Activation ➡ Find my device ➡ For developers 	 Pause updates for 7 days Visit Advanced options to change the pause period Change active hours Currently 8:00 AM to 5:00 PM View update history Bee updates installed on your device Advanced options Additional update controls and settings
Image: Windows OpdateImage: Delivery OptimizationImage: Delivery OptimizationImage: Windows SecurityImage: Delivery OptimizationImage: Delivery O	 Pause updates for 7 days Visit Advanced options to change the pause period Change active hours Currently 8:00 AM to 5:00 PM Cirrently 8:00 AM to 5:00 PM Poeu pdates installed on your device Cirrently Advanced options Additional update controls and settings

8. Kensington fingerprint key will show on device manager.



VeriMark[™] Windows 10 (Windows Hello) Setup Guide

1. Select and click the ${\bf START}$ icon and select ${\bf Settings.}$



Find a setting



3. Click on the **Sign in options** tab.

•	
÷	Settings
ŵ	Home
Fi	nd a setting 🔎
Acc	ounts
RΞ	Your info
	Email & accounts
S	Sign-in options
ġ	Access work or school

4. Click on the Windows Hello fingerprint option.

← Settings	
வ Home	Sign-in options
Find a setting	Manage how you sign in to your device
Accounts	Select a sign-in option to add, change, or remove it.
R≡ Your info	Windows Hello Face This option is currently unavailable—click to learn more
Email & accounts	Sign in with your fingerprint scanner (Recommended)
🖏 Sign-in options	Sign in with a PIN (Recommended)
Access work or school	Sign in with a physical security key
A Family & other users	• Password
C Sync your settings	Sign in with your account's password
	Ficture Password Swipe and tap your favorite photo to unlock your device
	Require sign-in
	If you've been away, when should Windows require you to sign in again?
	When PC wakes up from sleep 🗸
	°ঁি Dynamic lock
	Windows can use devices that are paired to your PC to know when you're away and lock your PC when those devices go out of range.

5. Then click **Set up** button.



6. Click Get Started.



7. Touch the sensor multiple times, follow the scanning instructions.



8. When prompted to try another angle **click next** and continue scanning and follow instructions.

Windows Hello setup



× Windows Hello setup



Cancel



Keep resting and lifting your finger

Cancel

 \times

9. Click on set up **PIN**.

Windows Hello setup	×
A couple more things	
Create a PIN to use if fingerprin You may never need it, but it w case.	nt recognition is not available. ill serve as a backup just in
Once you set up your PIN, you your fingerprint.	will be able to sign in with
Add another finger	
	Set up PIN

10. **Type** password to verify account and **click** OK.



11. Type a PIN and click ok.

Windows S	ecurity		\times
Set up	a PIN		
Create a l easier to	PIN to use in place of pa sign in to your device, a	asswords. Having a PIN makes pps, and services.	it
	••••		
	••••	Ô	
Include letters and symbols			
	ОК	Cancel	Ľ.

12. If you want the PIN to contain **letters and symbols**, select the option.

Windows	Security		\times
Set u	o a PIN		
Create a easier to	a PIN to use in place of pa o sign in to your device, a	asswords. Having a PIN makes i apps, and services.	t
	•••••		
	••••	\$	
	Include letters and	l symbols	
Your organization has set the following PIN requirements: Must be at least 4 characters long Can't be longer than 127 characters May include uppercase letters May include lowercase letters May include digits May include special characters Can't be a number pattern (such as 123456 or 11111)			
	ОК	Cancel	

How to Remove your Fingerprint.

1. To remove finger print click **Remove** under Windows Hello Fingerprint options.

Sign-in options			
Manage how you sign in to your device			
Select a sign-in option to add, change, or remove it.			
÷	Windows Hello Face This option is currently unavailable—click to learn more		
<u></u>	Sign in with your fingerprint scanner (Recommended)		
	You're all set up to sign in to Windows, apps, and services with your fingerprint.		
	Learn more		
	Add another Remove		
Ψ	Windows Hello PIN Sign in with a PIN (Recommended)		
	Security Key Sign in with a physical security key		
ପ୍ତ	Password Sign in with your account's password		
Ś	Picture Password Swipe and tap your favorite photo to unlock your device		

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